



Thank you for volunteering to serve our Guest Services team (usher, tickets, concessions) for the upcoming Overshadowed performances. As a part of this team, you help create the best first impression of Overshadowed. With that in mind, we have crafted a dress code for all Guest Services volunteers. This has been developed with three things in mind: professionalism, practicality and modesty.

Men should wear black slacks with a white or black polo or button-down shirt. Dress slacks or Docker-style slacks are acceptable, please do not wear denim or cargo pants. Shorts are not acceptable at any time. You may also opt to wear a sweater or jacket. Ties may be worn and may have color, but please be mindful of "character" ties that might not exhibit the most professional image. Shoes should be a dark color and may be dress shoes or loafers. If you are only able to wear an athletic-style shoe, please make sure that it is also dark in color.

Ladies should wear black slacks (not capris) or skirts that come at least to the knee. Slacks or skirts should be paired with a white or black top/blouse. As it is for the men, we ask that ladies also refrain from wearing denim or cargo pants. Tops may be sleeveless, but be mindful that the "strap" portion is not too narrow. Black knee-length dresses are also acceptable. Shorts are not acceptable at any time. Shoes should be dark in color and may be dress shoes or flats. For safety reasons, shoes must have a closed toe and a back strap. If you are only able to wear an athletic-style shoe, please make sure that it is also dark in color.

Overshadowed Apparel - The only exception to the black or white top standard is for Saturday performances. You may wear an OTP production shirt or other OTP apparel at that time.

All Guest Services team members will be asked to wear name badges identifying you as a part of the team. If you serve frequently and would like a personalized name badge, they are available for \$8.

Thank you for helping us create the best impression possible for Overshadowed. The saying, "You only get one chance to make a first impression," is very true, and you are a vital person in establishing that image.

Michael Larsen
Director of Guest Relations